



# DualDrive®

Motorised when you want it, Manual when you need it.



Move it your way, always in control.





Manual and motorised in one system



Singapore's Favourite, Australia's #1!



TÜV SÜD tested for strength against strong winds



## **DualDrive®**

Motorised when you want it, Manual when you need it.

#### 1. What is DualDrive®?

DualDrive® is a versatile Ziptrak® blind system that allows you to operate your blinds both by motor (via remote control) and manually (by hand). Whether you're powered up or not, you're always in control.

## 2. What are the ways to control a DualDrive® Ziptrak® blind?

You can control your DualDrive® blind in two convenient ways:

- Remote Control Raise or lower the blind at the push of a button
- Manual Pull Use the included pull stick or simply move the bottom bar by hand – no power needed

## 3. Can I move the blinds by hand without power?

Yes. DualDrive® is specially designed for full manual functionality even during a power outage. The patented spring system allows smooth and controlled movement.

## 4. What happens when power is restored after I've moved the blinds by hand?

Once power is restored, even if the bottom bar was moved when the blind was not powered, simply use the remote control to raise it all the way up. The blind will then return to its original motor settings.

### 5. Is it hard to pull the blind manually?

Not at all. While the tension is firm for stability, the blind is designed to be moved easily — even with two fingers.

### 6. What accessories are included with the blind?

Each DualDrive® blind comes with:

- A remote control for motorised use
- A pull stick for easy manual operation

#### 7. Do I need a power outlet?

Yes, a standard power point is required to power the motorised function. Manual control remains available at all times, regardless of power status.

### 8. Can I connect DualDrive® to Smart Home Systems?

Yes. With the addition of a Smart module (\*from Q1 2026) to connect to the Tuya app.

Via the Tuya app, DualDrive® can be integrated with:

- · Timers and automation schedules
- · Voice control (Google Assistant, Siri)
- Smart home systems (Google Home, Apple Siri)

This gives you seamless hands-free control and convenience from anywhere.

\*Smart module is available from Q1 2026.

### 9. What are the size limits for DualDrive® blinds?

As of the launch, DualDrive® is available in the following size ranges:

- For Width 2150 4000mm; Height: up to 3400mm
- For Width 1500 2140mm; Height: up to 3000mm (\*from Dec 2025)
- For Width 4100 6000mm; Height: up to 3000mm (\*from Q1 2026)
  For all other DualDrive® sizes, please contact your Retailer.

If your opening falls within these dimensions, DualDrive® is a perfect fit.

\*Ziptrak® is currently engineering the SuperSprings® for the DualDrive® Solutions, for narrower blinds below 2140mm and wider blinds above 4100mm.

## 10. What if my blind size opening is not within the range described above?

No problem, we got you covered. You can always fall back on our Ziptrak® Outdoor Manual or Motorised systems.

## 11. Where are the components from?

We OEM the motor through a trusted manufacturing partner for reliable performance. The spring system uses the original Australian Ziptrak® SuperSprings®, known for its quality and longevity.

### 12. What's the warranty coverage?

Both the motor and spring system come with a 5-year warranty, covering product and parts.

## 13. Why choose DualDrive® over a standard motorised blind?

Because real life is unpredictable. Whether the remote is missing or the power is out, DualDrive® keeps working. Motorised when you want it. Manual when you need it.