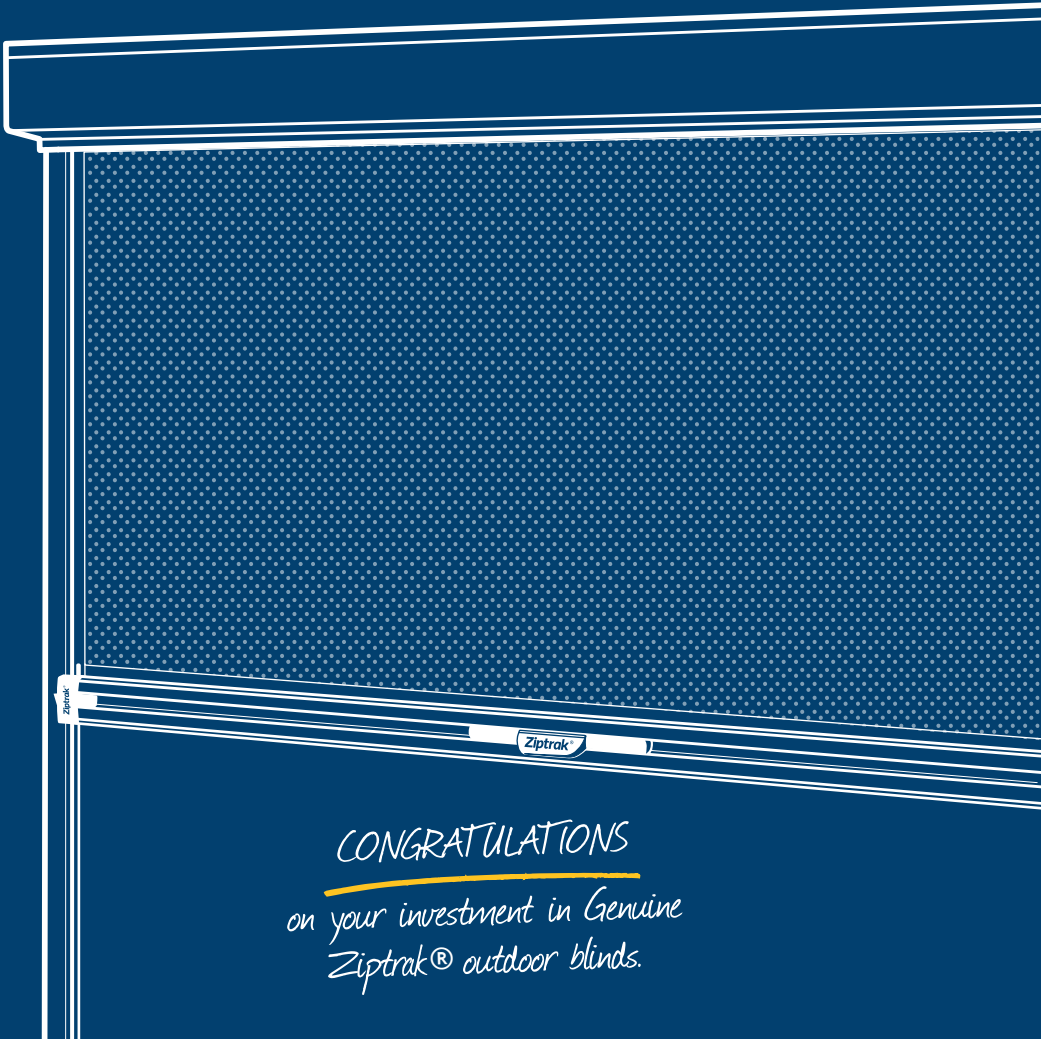




USER GUIDE

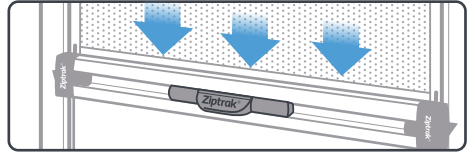
THE ORIGINAL TRACK-GUIDED BLIND FROM AUSTRALIA



CONGRATULATIONS
on your investment in Genuine
Ziptrak® outdoor blinds.

AFTER INSTALLATION

As the blind has been rolled up for storage and transportation, you may see crease lines on the fabric immediately after installation. If so, simply leave the blinds down for a few days, so that the material may settle.



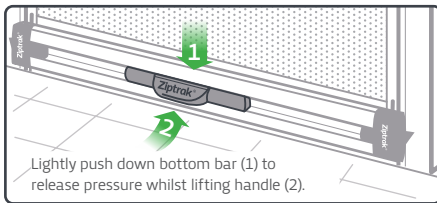
MANUAL BLINDS

Ziptrak® manual blinds can be easily and quickly raised by hand. The patented SuperSpring® bears the weight of the blind, allowing for smooth and effortless operation.

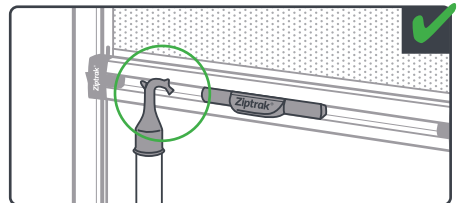
Operate your blinds near the centre of the bottom bar; not from the side. This will ensure that the material will roll evenly onto the top tube. Use the pull stick for hard-to-reach heights.

Do not operate the blinds via the centre-lock-release handle, as this may cause the lock handle to crack.

How to unlock the blind

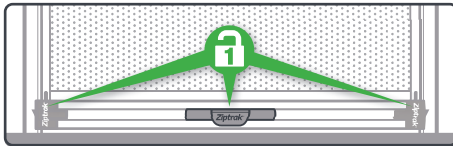


How to use the pull stick

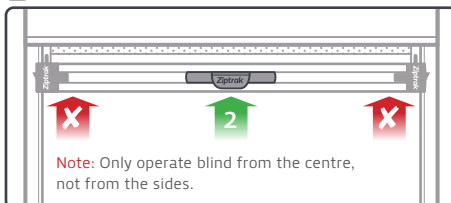


Ziptrak® blinds can be left at any height

1 Unlock the blind



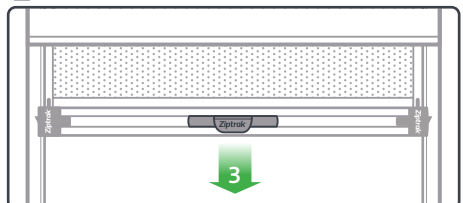
2 Retract the blind



We recommend retracting the blind, then lowering.

To achieve the best appearance of your Sunscreen Mesh or Clear PVC blinds, it is important that the blind is partially retracted and then lowered to your final desired height.

3 Lower to the preferred height



HOW TO OPERATE YOUR BLIND IN WINDY CONDITIONS

Your Ziptrak® blinds may be a little tricky to operate during windy conditions. Wind pressure against the blind material will create tension on the side splines. If this happens, you can try placing one hand on the centre of the blind and push outwards against the wind as you operate the blind. This will help to reduce the pressure on the side spline, and the blind will be “easier” to move. You can also close the sliding doors to your balcony to reduce wind pressure. If this does not help, wait for the wind to die down before trying again.

MOTORISED BLINDS

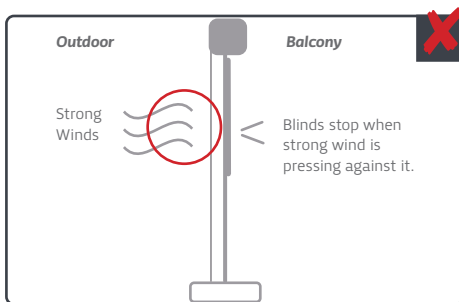
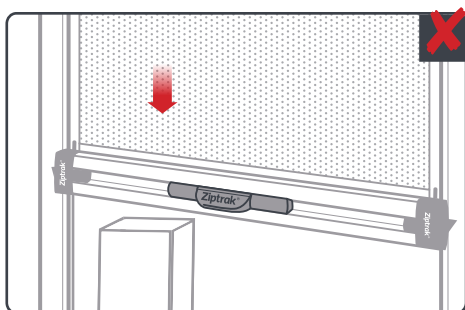
Ziptrak® motorised blinds can be operated with the remote control provided. You can operate specific blinds or all blinds simultaneously. Refer to the remote control instructions for operating guidance. Motorised blinds cannot be hand-operated. Doing so may damage your blind.

Unless your motorised blinds are solar-powered, they will not operate during a power outage.

SAFETY FEATURES

One of the safety features of most of our motorised blinds is obstacle detection. If the bottom bar is obstructed, the blind will stop and will not fully close. Remove the obstruction and close the blind again. Motors can be operated continuously for 240 seconds, after which protective heat sensors will kick in, to allow the motors to cool down, for 15 to 20 mins. Please note that motorised blinds **cannot** be moved manually, even if the motor stops working.

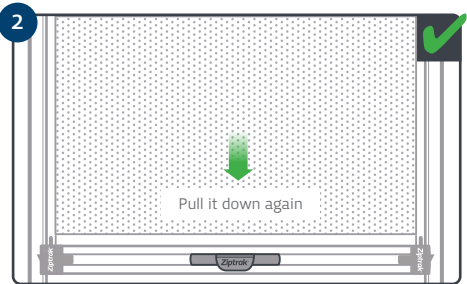
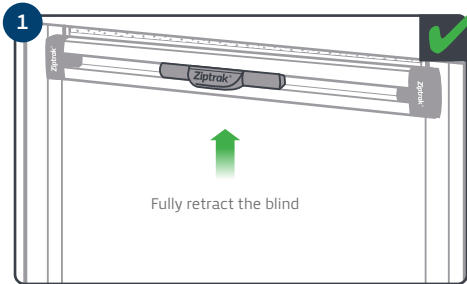
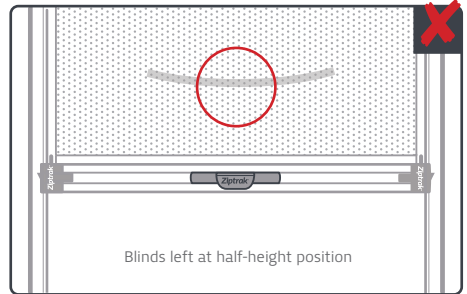
HOW DOES THE OBSTACLE DETECTION FEATURE WORK



In windy conditions, the obstacle detection feature may be activated, causing the blind to stop moving. If so, you can try to operate the blind again. If the blind continues to display difficulty moving, do wait for the wind to die down before trying again.

HOW TO STRAIGHTEN OUT YOUR BLIND

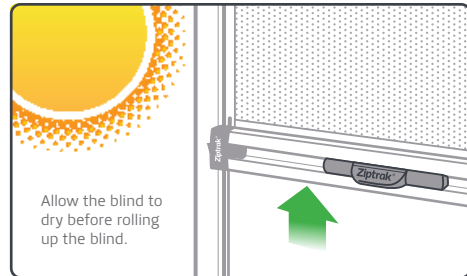
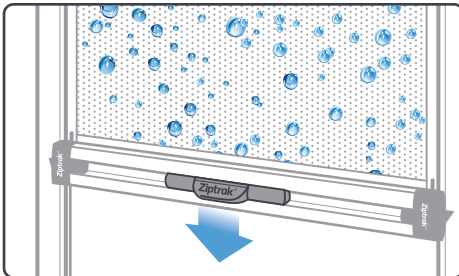
Due to the flexing and tension of the fabric when rolled up, it is common for track-guided outdoor blinds to experience some loose fabric when we bring the bottom bar to the mid-height.



A simple fix: **fully retract the blind** and **pull it down** again. Repeat a **couple of times** until the fabric is taut and the "loose" fabric section disappears. When the blind is fully closed, the fabric should be taut and wrinkle-free.

HOW TO CARE FOR YOUR BLINDS AFTER RAIN

Avoid rolling up the blind when it is wet. Moisture within the rolled-up blind may cause mould to form.



If you have selected a RainOut® fabric, it is important to leave your blinds down, allow good ventilation and extra drying time before rolling up the blind due to the non-porous nature of the fabric.

HOW TO CLEAN YOUR BLINDS

Ziptrak® blinds should be cleaned regularly to remove the build-up of environmental residues. It is recommended that blinds are washed down every 3 months. If you live in a coastal area, your blinds should be washed more often to thoroughly remove sand, salt, dirt and moisture deposits from all areas of the blind. (Note: Paint that falls onto your blind fabric cannot be removed by Swiftee®).

With correct cleaning and maintenance, Ziptrak® blinds will look great and function properly for years!

Use Swiftee® outdoor blinds cleaner on your Sunscreen Mesh or Clear PVC blinds.

For more information visit:
<https://www.sg.ziptrak.com/en/faqs/>

Fabric and PVC blind materials are not Ziptrak® products. Please speak with your Retailer to receive complete care instructions from the relevant Fabric or PVC manufacturer.



Sunscreen Fabric blinds

- **Do not** use bore water or allow bore water sprinkler systems to wet the blind. Never allow petrochemicals or solvents to touch the blind.
- **Do not** use a high-pressure hose to clean the blind PVC blinds:

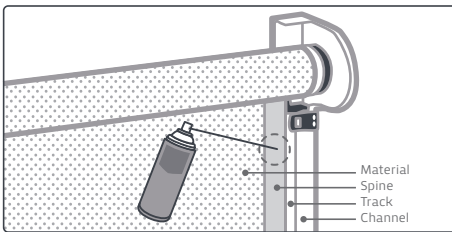
PVC blinds:

- **Do not** use window cleaning detergents to clean the PVC.
- Never allow bird droppings, dirt or stains to remain on the PVC for long periods of time.
- The PVC surface is highly sensitive to scratching and marks. Always be cautious when cleaning, operating or moving items around PVC blinds.
- Ideally, use a soft, clean cloth to polish and dry the PVC after cleaning and prior to rolling up the blind.
- Do not use a high-pressure hose to clean the blind.

OTHER MAINTENANCE

In general, Ziptrak® blinds should not require additional lubrication as part of regular maintenance. However, in dusty and seafront locations, you may wish to add lubricant to assist in the continued smooth operation of the blind approximately once a year. Only use non-oil-based silicone spray, such as “Specialist High Performance Silicon Lubricant” from WD-40 company. Do not use any oil-based lubricant.

To apply, lower the blind all the way; evenly apply the spray in the groove between the spline and the track. Do this for the exterior of the blind only, on both the left and right sides. After lubrication, open and close the blind several times to evenly distribute the silicone spray within the track.



It is very important that you do not use any oil based lubricants such as WD40, as they will damage the spline tape and clog the dust that may be within the track.

WARRANTY INFORMATION

Please contact your retailer to discuss their warranty period and inclusions for your installation or refer to your Warranty Certificate by your retailer. Ziptrak® provides retailers with a 5-year warranty on all the components on the Ziptrak® outdoor system. If you have any questions or concerns regarding the performance, operation or maintenance of your blind system, or require replacement parts, please contact your retailer.

Please visit [sg.ziptrak.com/en/warranty/](https://www.sg.ziptrak.com/en/warranty/) for more information.